

						these columns show annual +/- over previous			
Open hours	68	64	54	58	59	-5.9	-15.6	7.4	1.7
	2009-10	2010-11	2011-12	2012-13	2013-14	2010 to 2011	2011 to 2012	2012 to 2013	2013 to 2014
CIRCULATION	291786	277822	256146	233830	218494	-4.8	-7.8	-8.7	-6.6
Adult Fiction	41322	37687	32741	30122	24912	-8.8	-13.1	-8.0	-17.3
Adult Non-fiction	28284	24853	21881	18674	17442	-12.1	-12.0	-14.7	-6.6
Large Print	6778	6345	6239	5413	5412	-6.4	-1.7	-13.2	0.0
Teen	11528	10233	8790	7350	6890	-11.2	-14.1	-16.4	-6.3
Books to Go	3525	2908	2360	1898	1513	-17.5	-18.8	-19.6	-20.3
Paperback	5638	4818	3960	2840	2223	-14.5	-17.8	-28.3	-21.7
Juvenile Fiction	20878	21975	22352	22978	16822	5.3	1.7	2.8	-26.8
Juvenile Non-fiction	19405	18530	17006	15261	15858	-4.5	-8.2	-10.3	3.9
Juvenile Audiovisual	2046	1919	1984	1765	2333	-6.2	3.4	-11.0	32.2
Juvenile CD Roms	197	246	230	95	34	24.9	-6.5	-58.7	-64.2
Juvenile Periodicals	327	473	553	1032	863	44.6	16.9	86.6	-16.4
Easy Books	42124	38676	38490	34589	32258	-8.2	-0.5	-10.1	-6.7
Video Games	499	1062	2183	2238	4603	112.8	105.6	2.5	105.7
Periodicals	7455	8350	7204	5864	4902	12.0	-13.7	-18.6	-16.4
Sound Recordings	10589	9114	8323	8308	7761	-13.9	-8.7	-0.2	-6.6
Video Recordings	5912	4110	2307	1284	528	-30.5	-43.9	-44.3	-58.9
DVD	36557	37034	37207	35788	33759	1.3	0.5	-3.8	-5.7
Compact Discs	9957	9580	7820	6920	6857	-3.8	-18.4	-11.5	-0.9
CD Roms	12	49	56	22	9	308.3	14.3	-60.7	-59.1
Museum Passes	993	937	992	984	1021	-5.6	5.9	-0.8	3.8
Equipment			22	12	12			-45.5	0.0
eReaders				25	47				88.0
Telescope				21	30				42.9
ILL	1656	1505	1321	1278	1378	-9.1	-12.2	-3.3	7.8
GMILCS	36104	37418	32125	29069	30026	3.6	-14.1	-9.5	3.3
COMBINED CIRC									
Downloadable Audio (NHS)	3191	3750	3590	4312	5325	17.5	-4.3	20.1	23.5
E-Books (NHSL)	71	1162	5103	8116	11582	1536.6	339.2	59.0	42.7
eBooks (mmk)			847	1346	961			58.9	-28.6
TOTAL	295048	282734	265686	247604	235361	-4.2	-6.0	-6.8	-4.9
COOPERATIVE CIRC									
CBC Loaned	36104	37418	32125	28496	30026	3.6	-14.1	-11.3	5.4
CBC Borrowed	11989	14087	17100	13122	11030	17.5	21.4	-23.3	-15.9
PROGRAMMING									
Children's Programs	254	289	298	321	247	13.8	3.1	7.7	-23.1
Total Attending	7928	9474	9157	7888	10067	19.5	-3.3	-13.9	27.6
Teen Programs	20	29	38	37	21	45.0	31.0	-2.6	-43.2
Total Attending	80	163	177	262	453	103.8	8.6	48.0	72.9
Adult Programs	70	55	78	47	76	-21.4	41.8	-39.7	61.7
Total Attending	1566	1087	1617	1033	1055	-30.6	48.8	-36.1	2.1
Library Meetings	73	51	66	43	39	-30.1	29.4	-34.8	-9.3
Total Attending	555	393	628	600	392	-29.2	59.8	-4.5	-34.7
Other Meetings	87	42	42	39	67	-51.7	0.0	-7.1	71.8
Total Attending	1260	550	696	526	704	-56.3	26.5	-24.4	33.8
Outreach	13	23	20	21	16	76.9	-13.0	5.0	-23.8
Total Attending	2976	3004	3123	4036	3904	0.9	4.0	29.2	-3.3
CUSTOMERS									
Added	1485	1200	1241	1217	1203	-19.2	3.4	-1.9	-1.2
Deleted	-863	-2654	-1737	-12	828	207.5	-34.6	-99.3	-7000.0
TOTAL	476	-1454	-496	1205	317	-405.5	-65.9	-342.9	-73.7
Total Customer Cards	13527	12071	11575	12780	13097	-10.8	-4.1	10.4	2.5
Customer Counter	145841	126335	116199	111812	106515	-13.4	-8.0	-3.8	-4.7
COMPUTER USERS									
Main Level	18582	17823	18689	16327	14649	-4.1	4.9	-12.6	-10.3
Lower Level	498	523	785	391	851	5.0	50.1	-50.2	117.6
TELECOMMUNICATION ACCESS									
HTML Requests	222287	306942	321129	337925	380568	38.1	4.6	5.2	12.6
Database Usage	23575	22954	29568	30194	110189	-2.6	28.8	2.1	264.9
QUESTIONS									
Reference Desk Questions	7906	6981	6568	6445	6796	-11.7	-5.9	-1.9	5.4
Children's Room Question	3459	5033	5458	5119	4119	45.5	8.4	-6.2	-19.5
Circulation Desk Question	4436	3723	3199	2840	3329	-16.1	-14.1	-11.2	17.2
TOTAL QUESTIONS	15801	15737	15225	14404	14244	-0.4	-3.3	-5.4	-1.1
INTERLIBRARY LOAN									
Items loaned	2724	2754	1648	2018	1832	1.1	-40.2	22.5	-9.2
Items Borrowed	1525	1383	1320	1209	769	-9.3	-4.6	-8.4	-36.4

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